

SD-2020 Upgrade FW and ActiveX Guide

Click on <Browse> and select the binary file to be uploaded in Software upgrade page.



Select "**uImage+ userland.img**" in Step2. Then click <Upgrade> button to start the upgrade process.

Air Live	Home	System	Streaming	PTZ	Logout	SD-2020	
System	Upgrade						
Security 🔻	Follow The	se Steps To	Do The Soft	ware Upgrad	e		
Network 🔻							
DDNS	Step1:						
Mail	Upload	Upload the binary file					
FTP	SD-2020)_vk20140819	NSA Browse	e			
нттр	Step2:						
Events 🔹	Select I	pinary file yo	u want to up <u>o</u>	irade			
Smart Tracking 🔹 🔻	uImag	e+userland.i	mg 🔻				
Storage management 🔹 🔻	Step3:						
Recording	Click th	e upgrade b	utton to start	the upgrade	process		
Schedule							
File location	Upgr	ade					



The upgrade status bar will be displayed on the page. When it runs to 100%, the upgrade process is finished. After the upgrade process is finished, the viewer will return to Home page.

Air Live	•	Home		Streaming	PTZ	Logout	SD-2020
System		Upgrade					
Security	•						
Network	•	System	is in Process	s of upgrade,			
DDNS		Please	Don't Power-	Off The Syste	em And Chai	nge The Page	2.
Mail							
FTP				τ	pgrade now.Pl	lease wait	
НТТР							
Events	•				3%	, 0	
Smart Tracking	•						
Storage management							

Make sure the software version is upgraded successfully in **Software version** page.

Air Live		Home	System	Streaming	PTZ	Logout	SD-2020		
System		Software v	ersion						
Security	•								
Network	•								
DDNS									
Mail									
FTP		The softwa	re version is		Vk	ISA			
нттр		The switch	version is		SI	GD-472B	13A		
Events	•	The main v	ersion is		MO)BD-8F1B			
Smart Tracking	•	me module	e version is			/01			
Storage management	•								
Recording									
Schedule									
File location									
View information	•								
Factory default									
Software version									
Software upgrade									
Maintenance									



Click <Partial Restore> to run Partial Restore factory settings in Factory default page.

Air Live	Home	System	Streaming	PTZ	Logout	SD-2020
System	Factory de	fault				
Security 🔻						
Network 🔻	Restore fac System wil	ctory settings I restart and	and lose any need installer	/ changes? r program to :	setup netwo	rk.
DDNS						
Mail	Full Rest	ore				
FTP						
нттр	Restore fac	ctory settings	excluding n	etwork settin	gs)	
Events 🔹						
Smart Tracking 🔹 🔻	Partial F	Restore				
Storage management 🔹						
Recording	Reboot the	e system.				
Schedule						
File location	Reboot					
View information						
Factory default						
Software version						

Then the system will restart in 30 seconds.

Air Live	Home	System	Streaming	PTZ	Logout	SD-2020		
System	System wil	System will reboot in seconds						
Security 🔻								
Network 🔻								
DDNS	System wil	System will restart and network settings will be retained.						
Mail								
FTP								



Uninstall DC Viewer for SD-2020

For users who have installed the DC Viewer in the PC previously, please first remove the existing DC Viewer from the PC before accessing to the SD-2020.

Uninstall the DC Viewer

Please close all SD-2020 browser pages first.

Activate <Control Panel>, and then double click on <Add or Remove Programs>. In the <Currently installed programs> list, select <DCViewer> and click on the button <Uninstall> to uninstall the existing DC Viewer.

	All Control Panel Items Programs and Features	
	Air control runchtenis v riograms and reatares	
Control Panel Home View installed updates Turn Windows features on or off	Uninstall or change a program To uninstall a program, select it from the list and then click Uninstall, Change, or Re	epair.
	Name	Publisher
	hilestone XProtect Go 2.0	Milestone Systems A/S
	Air Live IP Wizard II 1.0.0.4071	OvisLink Corp.
(15 DCViewer	IP Camera Viewer
	Intel® SDK for OpenCL - CPU Only Runtime Package	Intel Corporation
	M Intel® H Programs and Features	ration
	Are you sure you want to uninstall DCViewer? Adobe Fl In the future, do not show me this dialog box Yes	ration ration I Corporation ems Incorporated ems Incorporated
	Windows Driver Fackage - H303 (HTF) Wouse (10/13/2012 10.0.140)	COCH COCH
	😡 ASUS Live Update	ASUS
-		
DCViewer		
Gathering required inform	Windows configures DCViewer nation Cancel	

Deleting Temporary Internet Files

To improve browser performance, it is suggested to clean up the all the files in the temporary Internet Files. The procedure is as follows:

Step 1: Click on the <Tools> tab and select the option <Internet Options>.

Step 2: Click on <Delete> button under <Browsing history> section.

Then click on the <Delete Files> button under the <Temporary Internet files> section.

Step 3: A confirmation window will pop up. Click on <Yes> to start deleting the files.



Install DC Viewer for SD-2020

For the initial access to the SD-2020, DC Viewer will be automatically installed to your PC when connecting to the SD-2020.

Install the ActiveX Control

After connecting to the SD-2020, the request for installing the ActiveX control will appear. Click on 'Install' to permit ActiveX control installation.

ve Home s	System Streaming	PTZ	Logout	SD-2020	(www.airlive.com)
					Languages 🔻
Click bere to ins	tall the following Active X con	trol: install cab' from	2010/04/	02 00:14	
	tair the following Active Action				
					Ν
	H.264-1 0 H.264-2				45
Zoom Wide	Tele Manual Near Far			x1	
Focus and		-			
MIDEC hitrate : mid	ddle compression middl	e quality			
	Video format (X1 X12 X Zoom Wide Focus Auto M	Video format @ H.264-1 @ H.264-2 Zoom Wide Tele Focus Auto Manual Near Far	Video format @ H.264-1 @ H.264-2 X1 X12 X & I & I & X & X & X & X & X & X & X &	Year System Streaming PTZ Logout 2010/04/ Image: Click here to install the following ActiveX control: Install.cab' from OvisLink Cop.'. Image: Click here to install the following ActiveX control: Install.cab' from OvisLink Cop.'. Image: Video format Image: PTZ Video format Image: PTZ Image: PTZ Image: PTZ Video format Image: PTZ Image	Circle System Streaming PTZ Logout SU22020 2010/04/02 00:14 Image: Circle here to install the following ActiveX control: Install.cab' from 'OvisLink Corp.' Image: Circle here to install the following ActiveX control: Install.cab' from 'OvisLink Corp.' Video format Image: High High High High High High High High

Then the security warning window will pop up. Click on <Install> to carry on software installation.





DCViewer - InstallShield Wizard	d .
	Preparing to Install
0	DCViewer Setup is preparing the InstallShield Wizard, which will guide you through the program setup process. Please wait.
21	Decompressing: DCViewer.msi
	Cancel

Click on <Finish> to close the DC Viewer window when installation is finished.



The SD-2020 Live View show normally after installing DC Viewer.

